Revenue Cycle Management - Process Resource Center

Procedure: 4.8 Patients with Checks

## Check Zero ERAs daily

Go to posting – Click on Electronic Remittance tab

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Visit ID Account	Name	Type Start Date	End Date Bill Sta	itus Code 🔺 Diag l	Units Amount Payer

Then sort by clicking on the "check amount" – this will sort by dollar amount. After you have sorted by you can view ERA see why the claim is not paid.

Right click to "view the EOB" for any \$0.00 claim for reason and after review.