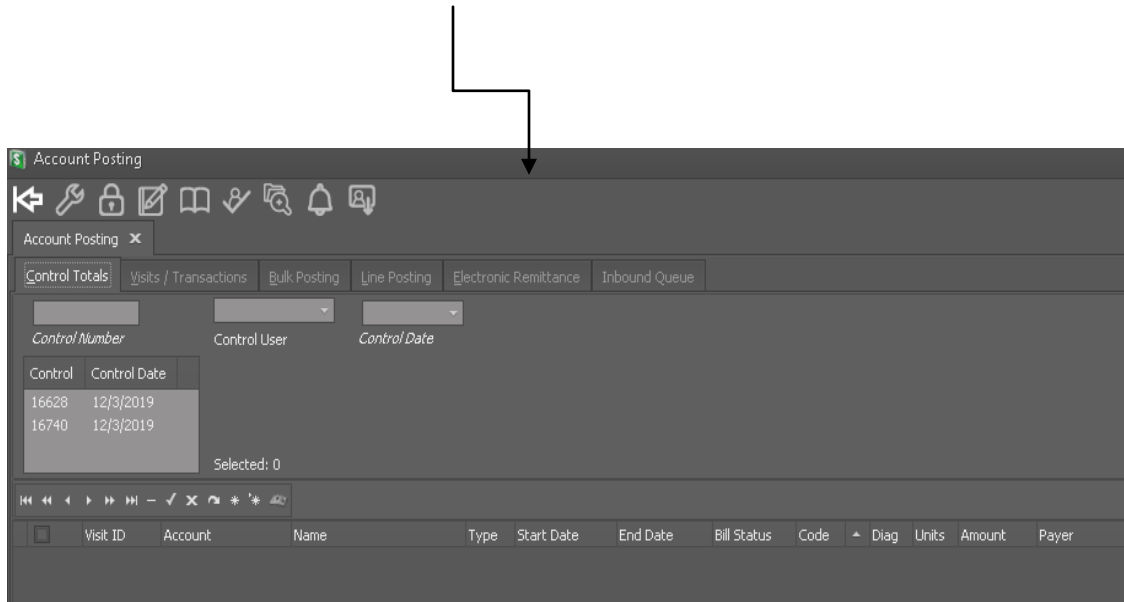


# Revenue Cycle Management - Process Resource Center

## Procedure: 4.8 Patients with Checks

### Check Zero ERAs daily

Go to posting – Click on Electronic Remittance tab



Then sort by clicking on the “check amount” – this will sort by dollar amount. After you have sorted by you can view ERA see why the claim is not paid.

Right click to “view the EOB” for any \$0.00 claim for reason and after review.